

This warranty is effective for all Jentle Treads manufactured after April 1, 2008 and is in lieu of all other warranties. Warranty coverage begins on date of purchase (regardless of installation date).

Jentle Tread One-Year Warranty: MTI Whirlpools warrants the Jentle Tread for one year. This warranty covers the tub shell and standard factory installed components, including pump and standard plumbing against defects in material or workmanship. The Jentle Tread must be water tested for operation and leaks prior to final enclosure. Failure to do so will void warranty. The Jentle Tread cover is warranted by the original manufacturer. Call MTI for complete details.

Return of Warranty Card: The warranty registration card must be filled out by the product owner and returned to MTI Whirlpools within one hundred twenty days of purchase in order for this warranty to take effect. Warranty registration is also available on-line at www.mtiwhirlpools.com.

Extent of Warranty: This warranty extends only to the original consumer/purchaser of the Jentle Tread when purchased and installed within the boundaries of the continental United States. The warranty terminates after transfer of ownership or if the Jentle Tread is installed or relocated outside the boundaries of the continental United States by the original consumer/purchaser prior to the expiration of the warranty period.

Warranty Limitations: Our warranty does not cover defects, damage or failure caused by common carrier, installer, user or other person. Chips, cracks or scratches can be repaired by a qualified technician at the owner's/user's expense. We do not cover the following: careless handling; modification of any type for any reason; improper installation; connections supplied by the installer; improper voltage supply/electrical modifications; misuse; incorrect or improper maintenance; incorrect or inadequate water use; use of improper cleaners; or extraordinary acts such as earthquakes, hurricanes, lightning floods, hail, etc.

Warranty Performance: In the event of any malfunction or defect covered under the terms of this warranty, a factory authorized service agent will repair the product. To obtain service, contact the MTI Service Department for issuance of a service order. No work/payment will be paid without an authorized service order number. There will be no charge for parts, labor or freight costs for parts necessary to repair the tub under warranty. Written notice of any malfunction or defect must be given within ten business days of the time the malfunctions were discovered, and must be accompanied by the pump serial number and manufacturer's date to verify purchase date. Notice must be given to MTI Whirlpools, 670 N. Price Road, Sugar Hill, GA 30518 ATTN: Service Department. MTI Whirlpools reserves the right to inspect and/or repair the malfunction or defect on site and determine the appropriate course of action.

Acts Invalidating Warranty: Inspecting the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the owner/user. They are responsible for ensuring that the unit is free of defect or damage. Our shipping container advises the installer of this responsibility. MTI is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection requested. In the event the carrier fails to respond, report such response to both the seller and carrier. Any freight claims must be filed within ten business days. It is the responsibility of the installer, contractor or user to install/bed the unit properly allowing access for service. Access must be provided to **each** pump, air blower and/or electrical equipment on your tub. The access panel(s) must have a minimum size of 16" X 14" for installation and future servicing of the equipment. MTI Whirlpools, Inc. will not authorize any service unless **clear** access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied. **Unit must be water tested for operation and leaks prior to final enclosure. Damage, including chips or scratches, occurring to the unit during transportation or installation is the responsibility of the installer and after installation is the responsibility of the user.**

Disclaimers: MTI Whirlpools is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, ceilings or any adjacent areas or materials. Damages or defects that should be discovered before installation are not covered. This limited warranty does not include labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or the replacement unit. Costs related to obtaining access are not covered. The foregoing warranty is exclusive and in lieu of all other warranties, including any other warranty of quality, expressed or implied, and including any warranty of merchantability, or of any warranty of fitness for any particular purpose.

MTI Whirlpools is NOT liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses, labor or material charges or any other costs related to the application of this warranty.

Customer Service: To verify coverage or request service, please contact the MTI Service Department at 800-783-8827. Please have serial/registration number available.

